

ROARING FORK WATER & SANITATION DISTRICT

ROARING FORK WATER & SANITATION DISTRICT CUSTOMER SURVEY

The Roaring Fork Water & Sanitation District is committed to your customer satisfaction. To help us achieve this objective, we would like your opinion of matters that are important to you. Please take a minute to complete the survey and return it with your quarterly payment.

1. What is your overall satisfaction with the Roaring Fork Water & Sanitation District?

Very Satisfied Satisfied Not Satisfied

2. Please rate the accuracy of your quarterly statement.

Always Accurate Generally Accurate Inaccurate

3. If you have had an opportunity to be in contact with our office through either telephone or mail, how would you rate the level of service you received?

Very Responsive Generally Responsive Unresponsive N/A

4. If you rated “Not Satisfied”, “Inaccurate” or “Unresponsive” to any of the above three questions, please provide additional information so that we can address these issues.

5. What additional things can we provide to improve our value to you? (Considerations might include water conservation tips, cold weather tips, e-mail billing, etc.)

A. _____

B. _____

C. _____

Name (Optional) _____

Thank you for taking the time to complete this survey. We will include the results of the survey and our planned actions in our next newsletter.

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GLENWOOD SPRINGS, CO 81602
TEL: (970)945-2144

RFWSD

BILLING: PO Box 326
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